# Information about help and support

Here to **help** 

When someone tells you they are struggling, or when you are struggling yourself, it can be hard to know what help there is. Included below is a range of confidential support that we would encourage you to signpost others to and/or access yourself.

# What support is available?

#### **SU Advice Centre**

The Students' Union has its very own Advice Centre, made up of professionally trained, full time Advisors. We are completely separate from the University, which means we can offer confidential, impartial and independent advice on any issues affecting your student experience. Get in touch via the QR code or submit an enquiry form -Help & Support warwicksu.com



#### **University Wellbeing Services**

The University's Wellbeing Service offers confidential and specialist wellbeing, disability and counselling support. Students can access them through the online wellbeing portal or by calling 024 7657 5570.

### **Report and Support**

Report + Support is a secure and confidential online platform to report incidents of sexual misconduct, bullying, harassment, discrimination or hate crime. Students can report anonymously or with details at **reportandsupport.warwick.ac.uk** 

## **External support**

There are also many places outside of the University that can support you. These include non emergency services such as:

- Local GP surgery
- Coventry NHS Talking Therapies self-referrals can be made on their website –
  www.talkingtherapies.covwarkpt.nhs.uk

For times when someone feels in crisis, the following are open 24/7:

- Emergency services call 999 or attend local A&E department
- Mental Health Access Hub call 08081 966 798
- Samartians call 116 123
- SHOUT text SHOUT to 85258

### What if its an emergency and someone is at risk?

- If you are on campus call the University's community safety team − 024 7652 2083
- If you are off campus, call the emergency services 999

warwicksu.com/help-support/contact